

# OnePresence

## Enabling Global Video Collaboration



OnePresence is a global alliance of leading visual collaboration experts who bring together their knowledge, experience and state-of-the-art infrastructure to provide **end-to-end video collaboration and telepresence solutions with managed conferencing services**.

Focusing on the needs of multinational organisations, OnePresence offers

- **Technology** that creates a lifelike, best quality experience
- **Services** that facilitate seamless communication that just works
- **Expertise** to implement cutting edge solutions adding real value
- **Network** of advanced partners in Asia-Pacific, Europe and North America with a global reach to deliver, implement, support and manage the highest-quality visual communications solutions to the highest standards on a worldwide basis.

With commitment to excellence, industry leadership, and a focus on video collaboration as core business OnePresence takes on today's communications challenges: a global market place, a disperse workforce and worldwide connectivity and delivers significant return on investment for customer organisations.

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## Why an Alliance?

OnePresence is a partnership among peers who have a similar view of the future of visual communication and who share certain core values.

In a truly globalised world a new way of thinking is required to meet the needs of the world's leading organisations.

**Speak to an expert.** OnePresence provides the seamless mechanism to connect industry leading expert organisations with video collaboration as their core business on a worldwide basis. OnePresence allows you to take advantage of this global community focused on providing the highest quality solutions designed to add real value.

**Drive innovation.** OnePresence combines global expertise in visual communication. Members continually invest in key technologies and best business practices to drive the evolution of visual collaboration services.

## OnePresence Offering

OnePresence provides professional and managed services supporting organisations' deployments of video communication solutions on a global scale.

OnePresence allows your organisation to join the global village with easy, reliable and cost effective visual communication. You can take advantage of an integrated, 'always-on' network facilitating a visual communication environment without boundaries and a flawless experience.

## Communication Services

OnePresence's core services can be described in two distinct areas.

### Professional Services

From the outset the OnePresence adopts a consultative, trusted advisor approach to best advise customers on visual communication aspects such as telepresence and videoconferencing solution design and global equipment provision and deployment. Once the right infrastructure has been selected, support services are available to ensure that mission critical business applications

are correctly maintained.

### Managed Conferencing Services

OnePresence's Global Operations Centres ensure customers receive the highest possible visual communication quality and the best meeting experience.

Real time managed services such as telepresence and videoconferencing meeting launching, monitoring and management allow customers to walk into their meeting room with the other sites connected and begin their meeting.

Based on a global business exchange OnePresence is able to ensure that any combination of meeting can be seamlessly connected, including ISDN, IP, immersive telepresence, high definition, standard definition, personal desktop, audio and legacy.

Further services include telepresence and videoconferencing core infrastructure management incorporating configuration management, fault management and management information.

## About OnePresence

OnePresence was established as the first truly global video communication alliance to offer customers worldwide reach and the highest quality video communication experience. The founding members of the alliance are, Vantage Systems, Videocall and York Telecom who's combined systems provide OnePresence customers with a global, 'always-on' platform allowing customers to focus on their core business, enhance their productivity and achieve real savings.

## Contact

**Web:** [www.onepresencealliance.com](http://www.onepresencealliance.com)  
**Email:** [information@onepresencealliance.com](mailto:information@onepresencealliance.com)  
**Tel (Americas):** +1 732 413 6000  
**Tel (Asia-Pacific):** +61 3 9894 6644  
**Tel (EMEA):** +44 (0)1276 706706